



The responsible office shall maintain a record of the complaint and its disposition for three (3) years after resolution in accordance Model University Records Retention Schedule. The Dean of Student Leadership, Conduct, and Health, however, shall be responsible for maintaining the complaint tracking log documenting the three (3) prior years of formal written complaints.

Once the student has exhausted all options for the resolution of a complaint with Kentucky State, the student has the right to file a complaint with the Kentucky Council on Postsecondary Education at http://cpe.ky.gov/campuses/consumer_complaint.html or the Southern Association of Colleges and Schools Commission on Colleges at www.sacscoc.org.

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